



FACULTY & STAFF EMERGENCY GUIDE

Resources Available for Assisting Distressed Students

The Department of Student Support & Transitions (DSST), Counseling & Psychological Services, and University Health Services within the Division of Student Affairs, the Division of Academic Affairs, the University Police Department, Employee Assistance Services Staff, and members of the FSU Behavior Intervention Team have developed this FSU faculty and staff information guide to use when assisting distressed students or when dealing with a person with a weapon. This information includes basic guidelines but cannot address every situation: therefore, in the event you believe you, the person(s) involved, or anyone else is at risk due to another person's behavior, you should call the Florida State University Police at 850-644-1234 or 911.

Signs of a Distressed Student

University students often encounter a great deal of stress during the course of their academic experience. While most students cope successfully with the challenges that these years bring, an increasing number of students find the various pressures of life unmanageable or unbearable. As individuals who work closely with students, you may encounter these distressed students in your offices or classrooms.

- Marked changes in academic performance (e.g. excessively anxious when called upon, dominating discussions)
- Infrequent attendance with little or no work completed, or overall decline in performance
- Dependency (e.g. the student lingers around you or schedules excessive appointments to see you during office hours)
- Chronic fatigue, lack of energy, or frequently falling asleep in class
- Abrupt/marked changes in behavior/emotion and/or appearance (e.g. hygiene, dress)
- Bizarre/inappropriate behavior and/or garbled, disjointed thoughts
- Exhibiting unusual thoughts or behaviors
- Behavior which interferes with the decorum or effective management of class
- Sending disturbing emails to an instructor or another student
- Noticeable or alleged alcohol/drug use
- Overtly suicidal thoughts (e.g. referring to suicide as a current option or indirect reference to suicide or death)
- Overt statements about harming someone else
- High levels of irritability, including unruly, aggressive, violent, abrasive, or otherwise disruptive behavior
- Normal emotions that are displayed to an extreme degree or for a prolonged period of time (e.g. anger, fearfulness, tearfulness, nervousness)
- Expressed uncertainty and anxiety about emotional stability, family situation, and/or relationship problems
- Coursework content that is disturbing
- Social isolation
- Drawing/Doodling disturbing scenes/caricatures

IF THE STUDENT'S BEHAVIOR REPRESENTS AN IMMEDIATE THREAT, CALL 850-644-1234 or 911

If the threat is not immediate, but you are concerned that student may harm him or herself or others call:

Monday to Friday | 8 a.m. - 5 p.m.

Counseling & Psychological Services | 850-644-TALK (8255)
Department of Student Support & Transitions | 850-644-2428

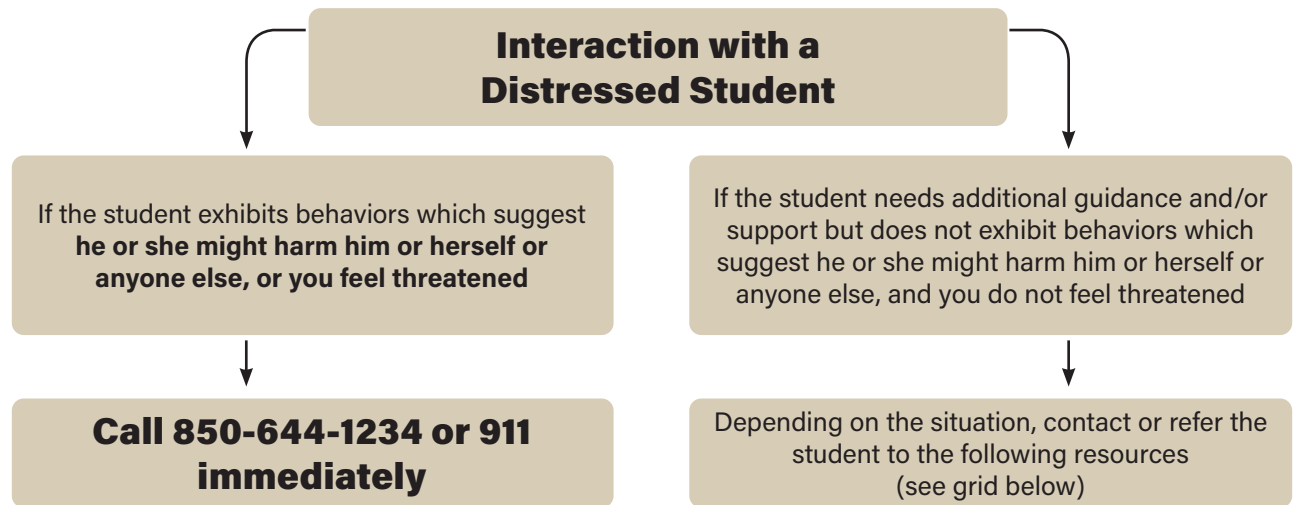
Evenings and Weekends

Counseling & Psychological Services | 850-644-TALK (8255)
FSU Police Department | 850-644-1234

All students of concern can be reported via Florida State University's online reporting system at report.fsu.edu

Crisis Response Quick Reference

If you find yourself interacting with a student in distress, we suggest you follow these guidelines:



WHEN IMMEDIATE ATTENTION IS REQUIRED		
ISSUE	CONTACT	PHONE
Suicidal or homicidal threats	FSU Police Department	850-644-1234
Medical Emergency	911	911
Victim of violence and/or stalking	FSU Police Department	850-644-1234
Sexual assault or misconduct reported by student	FSU Police Department	850-644-1234
	Victim Advocate Program	850-644-7161

OTHER CIRCUMSTANCES		
ISSUE	CONTACT	PHONE
Disability related (physical, learning, neurological, and/or psychiatric)	Office of Accessibility Services (OAS)	850-644-9566
Bizarre behavior Depression and/or anxiety Signs of alcohol and/or drug use Relationship problems Test anxiety Learning skills Stress management	Counseling & Psychological Services	850-644-TALK (8255)
Medical issues and/or chronic illness Health/wellness issues	University Health Services	850-644-8869
Suspected eating disorder or distorted body image	University Health Services	850-644-8871
Difficulty because of illness or death in family Disruptive classroom behavior General and/or unidentified student concerns	Department of Student Support & Transitions	850-644-2428
Allegations of discrimination committed by a student Allegations of concerning behavior or policy violations	Student Conduct and Community Standards	850-644-5136
Allegations of sexual misconduct committed toward a student involving an employee or third party Allegations of discrimination committed by an employee or third party	Office of Equal Opportunity and Compliance	850-645-6519
Allegations of discrimination on the basis of sex, gender, gender identity, gender expression, sexual orientation, or pregnancy status; or sexual misconduct	Title IX Director	850-644-6271
Student is suspected of cheating or other academic dishonesty	Office of Faculty Development and Advancement	850-644-6876

Title IX Protocol: Sexual Misconduct

Sex Discrimination and Sexual Misconduct are contrary to Florida State University's values and moral standards, which recognize the dignity and worth of each person. The University is committed to providing and maintaining programs, activities, and an educational and work environment founded on civility and respect, where no one is unlawfully excluded from participation in, denied the benefits of, or subjected to discrimination in any University program or activity on the basis of sex (including gender), sexual orientation, gender identity, or gender expression. Sexual Misconduct includes: gender-based discrimination; sexual harassment; sexual violence; relationship violence; stalking; sexual exploitation; and other sex- or gender-based misconduct. Sex Discrimination and Sexual Misconduct are antithetical to the values and standards of the University community and are incompatible with the safe, healthy environment that the University community expects and deserves. Sex Discrimination and Sexual Misconduct will not be tolerated by FSU whether it is committed by students, employees (faculty, staff, or any other paid employee), visitors, or others. In order to address situations of Sex Discrimination or Sexual Misconduct, individuals are encouraged to promptly report an incident.

Faculty and staff are in a unique position to assist students who may have experienced sexual misconduct. Faculty and staff can see warning signs, like absences from class or work, decreased productivity, lower grades, or social withdrawal. People often tell those they trust. In your role, you may be one of the first people in whom a student confides. Use the information below to aid you in supporting/responding to students and in fulfilling your mandatory reporting obligation.

If a student discloses an incident of sexual misconduct to you:

STEP ONE:

Care for the Student

- Reassure the individual that you are available to listen and help. Get the broad details; do not ask invasive or judgmental questions. Call (850) 644-7161
- Ensure the student is safe. Contact the police if there is immediate danger, or if the student requests FSUPD: (850) 644-1234
- Let them know that certain things they may tell you about (i.e., discrimination or sexual misconduct) will require you to notify University Title IX administrators in order to ensure that they are given timely access to resource and response information.

STEP TWO:

Connect Students to Confidential Resources

- Victim Advocate Program**
Provides 24-hour free support services. Call (850) 644-7161 or text (850) 756-4320 and ask for an on-call advocate
- Counseling & Psychological Services**
Confidential, free mental health counseling and referrals. Call (850) 644-TALK (8255)
- Employee Assistance Program (Student Employees)**
Confidential, free mental health counseling, referrals, and other support services for employees. Call (850) 644-2288, or toll-free (877) 246-4679
- University Health Services (Medical Providers)**
Health services for students including emergency contraception through the Women's Clinic. Call (850) 644-4567
- Refuge House**
Confidential, 24-hour crisis hotline; information; referral; intervention; and support. Call (850) 681-2111

STEP THREE:

Fulfill Employee Reporting Obligation

- Report disclosure to the Office of Title IX at report.fsu.edu, call 850-645-2741, or email titleix-staff@fsu.edu
- If the student asks you not to report, explain that the Office of Title IX will review resources and response options, including requests for confidentiality or no action by the University.
- If the affected student is a minor (under 18 years of age), you must also report to the FL Department of Children and Families; <http://hr.fsu.edu/pdf/ProtectionofVulnerablePersonsActTips.pdf>

As an employee, your reporting obligation is mandatory to ensure that all affected individuals consistently receive the same resources and response options/information. Yours is the obligation to receive and report the disclosures; do not investigate or notify the individual(s).

On-Campus Reporting Options for Students

Victim Advocate Program (VAP)
Confidential Resource
University Center A, Suite 4100
24/7 Phone: 850-644-7161
Text: 850-756-4320
Ask to speak to the advocate on call.

Title IX Deputy Coordinator (Faculty and Staff and Third Parties)
Amber Wagner, Equal Opportunity and Compliance Investigator A6200
University Center
amwagner@fsu.edu
850-645-1458

Student Conduct and Community Standards
University Center A, Suite 4117
850-644-5136

Florida State University Police Department (FSUPD)
830 West Jefferson Street
24/7 Phone: 850-644-1234

Title IX Office
Westcott Building 408
tbuchholz@fsu.edu
850-645-2741

Office of Equal Opportunity and Compliance
A6200 University Center
850-645-6519

report.fsu.edu
This site allows you to share important information regarding incidents or concerning behavior happening in the Florida State University community.

VISIT **KNOWMORE.FSU.EDU** FOR MORE INFORMATION

Healthy Campus at FSU

Healthy Campus at FSU is a University sponsored initiative that ties academic success to healthy student behaviors within a sound, safe environment. We have implemented a number of initiatives and programs to help our students achieve optimal wellness which increases the opportunities for academic and personal success, as well as retention. High-risk drinking behavior is one of many areas we address as part of FSU's Healthy Campus initiative.

Is there a relationship between alcohol abuse and academic success?

YES!

- Students who drink excessively tend to miss more classes, get behind in school, work and drop out of courses or the university.
- Students' academic performance and GPA are inversely related to the number of drinks consumed per week.
- A "party school" image negatively influences the academic reputation of an institution.
- Campus and community customs, norms, and traditions may encourage at-risk use of alcohol.

How can I help reduce high-risk drinking among FSU students?

- Take attendance at each class.
- Give exams on Wednesday, Thursday, and Friday.
- If you are unable to hold class, invite a Center for Health Advocacy and Wellness staff member to speak to one of your classes.
- Integrate information on alcohol/other drugs and related cultural issues into instructional presentations, meetings, and the classroom.
- Encourage students to utilize AlcoholEDU a free online resource to learn more about alcohol. You can also refer to chaw.fsu.edu for additional resources.
- Recognize and respond to students' problem behaviors
- FSUPD is available 24-hours a day at 850-644-1234.
- Counseling & Psychological Services (850-644-TALK[8255]), and the Department of Student Support & Transitions (850-644-2428), can provide advice to faculty and professional intervention assistance for students in need.

Can I as a faculty member really make a difference?

YES! Research studies have shown a positive correlation between a high level of faculty/staff-student interaction and desirable outcomes, such as more time devoted to course work and avoidance of high risk social behaviors.

How can I recognize if a student is suffering from substance abuse?

- Excessive absenteeism and/or tardiness
- Declining or impaired productivity
- Poor concentration and confusion
- Avoidance of responsibility for one's actions
- Poor working relationships
- Persistent mood swings
- Poor personal appearance

Resources for students suffering from substance abuse

Counseling & Psychological Services
250 Askew Student Life Building
942 Learning Way
850-644-TALK (8255)

Center for Health Advocacy and Wellness (CHAW)
Health and Wellness Building
960 Learning Way Suite 4100
850-644-4567

LIFT: FSU's Collegiate Recovery Community
Health and Wellness Building, Suite 4100
960 Learning Way
lif@fsu.edu | 850-644-8871

The Human Services Center
Stone Building, Room 2207
1114 W. Call Street
850-644-3857

University Health Services
Health and Wellness Building
960 Learning Way
850-644-4567

Helpline 2-1-1
850-671-6333 or 2-1-1

The Psychology Clinic
1107 W. Call Street
850-644-3006

Alcoholics Anonymous
850-224-1818

Narcotics Anonymous
850-224-2321

While we are making progress...

- Roughly 88% of FSU students who choose to drink always (or usually) use a designated driver.
- About 25% of students report not drinking in the past 30 days.
- Over 74% of students report drinking 4 or fewer drinks the last time they partied.

Much remains to be done...

- About 33% reported doing something they regretted after drinking.
- About 38% reported their alcohol use impacted their academic performance over the last 12 months.
- Only 28% of FSU students always (or most of the time) avoid drinking games when they party.

REFERENCES:

American College Health Association. American College Health Association-National College Health Assessment II: Florida State University Executive Summary Spring 2019.

VISIT HEALTHYCAMPUS.FSU.EDU FOR MORE INFORMATION

Concerning Behavior

If the student's (or any person's) behavior represents an **IMMEDIATE threat CALL 850-644-1234 or 911**.
If the threat is not immediate, but you are concerned about the student or the student's behavior is disruptive, call:

Monday - Friday, 8 AM - 5 PM

Department of Student Support & Transitions
850-644-2428
Counseling & Psychological Services
850-644-TALK (8255)
or discuss with your Department Chair,
Dean or Director.

Evenings and Weekends call:

Contact the Florida State University
Police Department
850-644-1234
and ask for the Crisis Management Unit.

Report.fsu.edu

Report.fsu.edu is available to all members of the Florida State University community to alert the Department of Student Support & Transitions of concerns about students and organizations so that appropriate follow-up and support can be provided. The site allows for anyone to share important information regarding incidents or concerning behavior happening in the Florida State University community. The appropriate staff member follows up on every report to ensure that all students have the support they need for success.

If you believe that a situation you are reporting is an emergency and requires immediate attention, please first call FSUPD at (850) 644-1234.

Report Sexual Misconduct and Stalking ↗	Report Conduct Violations (Non-Academic) ↗
Report Concerning Behavior ↗	Report On-Campus Housing Incident ↗
Report ADA/Accessibility Issues ↗	Report Acts of Discrimination ↗
Report Hazing ↗	Report Student Organization Violations (Non-Hazing) ↗
Report an Academic Concern ↗	Report a Posting Violation ↗
Report Behavioral Issues in Canvas Courses ↗	

Class Absence Notices

When requested, notices are sent through the Department of Student Support & Transitions as a courtesy to make instructors aware of a student's absence due to extenuating circumstances. These memos are only notices and do not excuse the student from completing the missed work. Students are encouraged to contact their instructors prior to or immediately upon their return to campus in order to arrange for the completion of their work.

Confidentiality

Students' records, including medical treatment records, are generally confidential pursuant to one or another of several laws, including the federal Family Educational Rights and Privacy Act (FERPA) and similar Florida student privacy statutes, Florida statutes regarding the confidentiality of medical records, and the federal Health Insurance Portability and Accountability Act (HIPAA). Faculty and staff are not to share student records with anyone who does not have legitimate educational interest in the information or is otherwise authorized by law to have the information. However, if a student's observed behavior is impeding the progress of a class, an event or putting the person involved or others at risk, faculty and staff are able to and should share this information with others. As a faculty or staff member, if you believe you should share information, contact your Department Chair or Dean, the Department of Student Support & Transitions -- 850-644-2428, or the Florida State University Police -- 850-644-1234.

Deceased Student Notices

When a student dies while enrolled at the University, a notice is sent by the Department of Student Support & Transitions to the College Dean and faculty where the student was enrolled and appropriate departments.



Distressed Person with a Weapon

Responding to someone with a weapon or someone actively using a weapon varies based on each situation. If you find yourself involved with a person who has a weapon or who is actively using a weapon, it is important to try to remain calm and use the following guidelines to help you plan a strategy for survival.

(For more information, refer to the FSU Police Department Seminole Safety Guide: <http://www.police.fsu.edu/Crime-Prevention>)

Resources for Consultation and Referral	
Department of Student Support & Transitions (DSST)	850-644-2428
Office of Accessibility Services (OAS)	850-644-9566
Victim Advocate Program (VAP)	850-644-7161 (24/7)
Victim Advocate Program Text Number	850-756-4320
Fire/Ambulance/Tallahassee Police Dept.	911
FSU Police Department (FSUPD)	850-644-1234
University Health Services	850-644-8869
Counseling & Psychological Services	850-644-8255
University Housing	850-644-2860
University Emergency Hotline (weather & disaster)	850-644-4636
Hazardous Materials Spills and Emergency Management	850-644-6895
Big Bend 24 Hour Crisis Hotline	
From local land line	211
Toll Free	1-877-211-7005
OTHER IMPORTANT (NON EMERGENCY) NUMBERS	
FSU Directory Assistance	850-644-2525
Facilities/Operations/Maintenance 24 Hour Service Line	850-644-2424

IF YOU ARE DEALING WITH A PERSON WHO HAS A WEAPON OR WHO IS ACTIVELY SHOOTING OUTSIDE OF YOUR BUILDING

- "FSU Run. Hide. Fight: Surviving an Active Shooter Event" is a 6-minute video providing recommended steps to take in the event of an active shooter situation. (<https://www.youtube.com/watch?v=5VcSwejU2D0>)
- Try to find a room that can be locked or barricaded with furniture or other items; upon entering close and lock all doors and windows and turn off the lights. If possible, have everyone get on the floor and make sure no one is visible from outside the room.
- Have one person call 911, inform the dispatcher of your location and remain in place until the police or a campus administrator known to you gives you an "all clear" message.
- Do not respond to any voice commands until you can verify with certainty that they are being issued by a police officer.
- **Note:** Police officers will not typically allow people to leave a scene until the situation is completely under control and all witnesses have been identified and questioned.

IF YOU ARE DEALING WITH A PERSON WHO HAS A WEAPON OR WHO IS ACTIVELY SHOOTING INSIDE OF YOUR BUILDING

- Determine if the room you are in can be locked or barricaded with furniture or other items; if it can, upon entering close and lock all doors and windows and turn off the lights. If possible, get on the floor and make sure no one is visible from outside the room.
- If the room cannot be locked, determine if there is a nearby location that can be reached safely and secured or if you can safely exit the building.
- Have one person call 911, inform the dispatcher of your location and remain in place until the police or a campus administrator known to you gives you an "all clear" message.
- Do not respond to any voice commands until you can verify with certainty that they are being issued by a police officer.
- If you decide to move from your current location, try to remain calm and call 911.
- If possible, alert the police to the person's location; if you cannot speak, leave the line open so the dispatcher can listen to what is taking place. Typically locations can be easily determined from a land line 911 call without speaking.
- If there is not an opportunity to escape or hide, it might be possible to negotiate with the shooter. Attempting to overpower with force would be considered a very last resort after all other options have been exhausted.
- If you decide to escape the situation where a weapon is being used, make sure you have an escape route and plan in mind. Move quickly and do not attempt to carry anything with you. Keep your hands visible and follow the instructions of the officers you may encounter.
- If anyone is injured, do not attempt to remove them while you are fleeing: Instead, tell the authorities of their locations as soon as possible.
- **Note:** Police officers will not typically allow people to leave a scene until the situation is completely under control and all witnesses have been identified and questioned.